

**FORT BEND COUNTY MUNICIPAL UTILITY DISTRICT NO. 25  
SERVICE AGREEMENT**

I. **PURPOSE.** Fort Bend County Municipal Utility District No. 25, of Fort Bend County, Texas (The "District") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this Service Agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this Service Agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this Service Agreement.

- II. **Plumbing Restrictions:** The following unacceptable plumbing practices are prohibited by STATE regulations:
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
  - B. No cross-contamination between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a pressure-zone backflow prevention device.
  - C. No connection which allows water to be returned to the public water supply is permitted.
  - D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
  - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. **SERVICE AGREEMENT.** The following are the terms of the Services Agreement between the District and \_\_\_\_\_ (the "Customer").

- A. The District will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the District's water system.
- B. Customer shall allow his/her property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the District's normal business hours.
- C. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- D. Customer shall immediately correct any unacceptable plumbing practices on his/her premises.
- E. Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the District. Testing shall be performed at the Customer's expense, by the District annually.
- F. Customer understands and agrees that the District does not guarantee any specific quantity or pressure of water for any purpose whatsoever, and that the District is not liable to Customer for failure or refusal to furnish any particular amount or pressure to Customer at any time.

IV. **ENFORCEMENT.** If Customer fails to comply with the terms of service of the Service Agreement, the District shall, at its discretion, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to Customer.

**CUSTOMER'S SIGNATURE:** \_\_\_\_\_  
**ADDRESS:** \_\_\_\_\_  
**DATE:** \_\_\_\_\_