

# Water Conservation Begins *Outside!*

Water conservation options to save you money and become major stakeholders in district water conservation initiatives!

## Join The District's Immediate Rebate Program!

### All you have to do is:

- Install a High Efficiency Toilet (HET)
- Install a Water Smart Irrigation System
- Install a Rain Barrel Harvesting System
- Provide a copy of the proof of purchase, contact us to make an appointment for one of the District's Inspectors to visit your residence to verify installation.
- Will photograph as part of verification process

### Receive a One-Time Credit on Your Water Bill:

- \$100 for the first toilet; \$75 for second toilet; and \$50 for all subsequent toilets.
- Receive a \$100 One-Time Credit on Your Water Bill For Installing a Water Smart Irrigation.
- Receive a \$100 One-Time Credit on Your Water Bill For Installing a Rain Barrel Harvesting System.



### INSTALL LOW FLOW SHOWER HEADS AT NO COST TO YOU!

The District will provide two (2) low flow showerheads to all residential customers at NO COST to YOU, the customer. You can: Complete the Low Flow Showerhead Order Form on our website [www.waterdistrict25.com](http://www.waterdistrict25.com). Less water used saves you money!

### JOIN THE LEAK DETECTION TEAM! AT NO COST TO YOU!

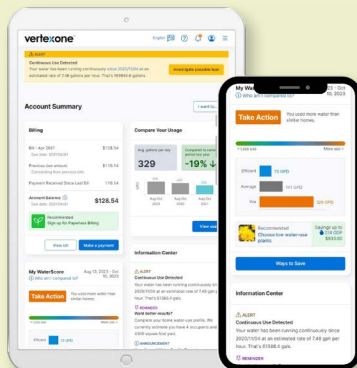
Enjoy the convenience of having your water use information at your fingertips. The Fort Bend County MUD #25 recently partnered with VXsmart Software to offer our residents a modern digital portal where you can access detailed information about your household water use. You can reach the portal on your mobile device or web browser at [www.waterdistrict25.com](http://www.waterdistrict25.com), "My Account" button.

### Customer portal offered by Fort Bend County MUD #25 allows you to:

- Track your water use
- Set alerts for possible leaks or unusual usage
- Provides you with personalized tips on saving water
- Informs you about community events, and allows you to set communications preferences

To register for this free service, just enter your billing account number and email address. You can then access all your utility data as soon as it becomes available each billing period, see how your water use compares to similar sized homes in your neighborhood, and get access to customized recommendations on how you can save water and money.

We hope you take advantage of this exciting new service and look forward to working closely with our residents to make our city more resilient, healthy, and happy!



### ENROLL IN ANNUAL WATER CONSERVATION PROGRAM! CUSTOMERS CAN EARN CREDITS ON WATER BILLS

District customers have the opportunity to participate in a voluntary program that offers a rebate (in the form of a credit to your water bill) designed to encourage water conservation. The program is very simple:

- In order to be eligible to participate, customer must have had services in the District for one year prior to enrollment date.
- Residents who wish to join the program must contact the billing office (281-277-0129, option 2) and agree to participate in the program for one year (365-day period to be calculated from the date the resident joins the program).
- For this one-year period, the billing and collection staff will compare the resident's current water usage (gallons used) to water usage for the same period in the previous year.
- Every 6 months in the defined 12 month period that the customer uses less water (measured in total gallons used) compared to the water used for the same period in the previous year, the resident will receive a 10% rebate in the form of a credit to their water bill (based on current year's usage with a maximum credit of \$75.00 per account). For the months in the current billing cycle when total gallons used equals or exceeds amounts used compared to the same period in the previous year, no credit will be issued.
- The conservation rebate program ends 365 days from the date the resident joins the program. To sign up for further rebates, the resident must voluntarily sign up for a new one-year commitment. Water conservation just makes sense and now you can earn "cents" (credit to your water bill) for taking steps to ensure an adequate supply of water for future generations.